

POSITION DESCRIPTION <i>(Please Read Instructions on the Back)</i>						1. Agency Position No.									
2. Reason for Submission <input type="checkbox"/> Redescription <input checked="" type="checkbox"/> New <input type="checkbox"/> Reestablishment <input type="checkbox"/> Other Explanation <i>(Show any positions replaced)</i>		3. Service <input type="checkbox"/> Hdqtrs <input checked="" type="checkbox"/> Field		4. Employing Office Location		5. Duty Station		6. OPM Certification No.							
7. Fair Labor Standards Act <input checked="" type="checkbox"/> Exempt <input type="checkbox"/> Nonexempt		8. Financial Statements Required <input type="checkbox"/> Executive Personnel Financial Disclosure <input type="checkbox"/> Employment and Financial Interest		9. Subject to IA Action <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		10. Position Status <input checked="" type="checkbox"/> Competitive <input type="checkbox"/> Excepted <i>(Specify in Remarks)</i> <input type="checkbox"/> SES (Gen.) <input type="checkbox"/> SES (CR)		11. Position Is <input type="checkbox"/> Supervisory <input type="checkbox"/> Managerial <input checked="" type="checkbox"/> Neither		12. Sensitivity <input checked="" type="checkbox"/> 1--Non-Sensitive <input type="checkbox"/> 3--Critical <input type="checkbox"/> 2--Noncritical Sensitive <input type="checkbox"/> 4--Special Sensitive		13. Competitive Level Code		14. Agency Use *DOI013	
15. Classified/Graded by		Official Title of Position		Pay Plan		Occupational Code		Grade		Initials		Date			
a. Office of Personnel Management		Range/Forestry Technician (Dispatch)		GS		455/462		09		2/26/04		2/26/04			
b. Department, Agency or Establishment		Range/Forestry Technician (Dispatch)		GS		455/462		09		2/26/04		2/26/04			
c. Second Level Review		Range/Forestry Technician (Dispatch)		GS		455/462		09		2/26/04		2/26/04			
d. First Level Review		Range/Forestry Technician (Dispatch)		GS		455/462		09		2/26/04		2/26/04			
e. Recommended by Supervisor or Initiating Office		Range/Forestry Technician (Dispatch)		GS		455/462		09		2/26/04		2/26/04			
16. Organizational Title of Position <i>(if different from official title)</i> Assistant Dispatch Center Manager						17. Name of Employee <i>(if vacant, specify)</i>									
18. Department, Agency, or Establishment Department of the Interior						c. Third Subdivision									
a. First Subdivision BIA BLM FWS NPS						d. Fourth Subdivision									
b. Second Subdivision						e. Fifth Subdivision									
19. Employee Review-This is an accurate description of the major duties and responsibilities of my position.						Signature of Employee <i>(optional)</i>									
20. Supervisory Certification. I certify that this is an accurate statement of the major duties and responsibilities of this position and its organizational relationships, and that the position is necessary to carry out Government functions for which I am responsible. <u>This certification is made with the knowledge that</u>						this information is to be used for statutory purposes relating to appointment and payment of public funds, and that false or misleading statements may constitute violations of such statutes or their implementing regulations.									
a. Typed Name and Title of Immediate Supervisor						b. Typed Name and Title of Higher-Level Supervisor or Manager <i>(optional)</i>									
Signature _____ Date _____						Signature _____ Date _____									
21. Classification/Job Grading Certification. I certify that this position has been classified/graded as required by Title 5, U.S. Code, in conformance with standards published by the U.S. Office of Personnel Management or, if no published standards apply directly, consistently with the most applicable published standards.						22. Position Classification Standards Used in Classifying/Grading Position Range Technician Series, GS-455 Dec 91 TS-111; Forestry Technician Series, GS-462 Dec 91 TS-111; Grade Evaluation Guide for Aid and Technician Work in the Biological Sciences, GS-400 Dec 91 TS-111; General Schedule Leader Grade Evaluation Guide, HRCD 5, June 1998.									
Typed Name and Title of Official Taking Action BIA BLM FWS NPS HR Specialist						Information for Employees. The standards, and information on their application, are available in the personnel office. The classification of the position may be reviewed and corrected by the agency or the U.S. Office of Personnel Management. Information on classification/job grading appeals, and complaints on exemption from FLSA, is available from the personnel office or the U.S. Office of Personnel Management.									
Signature _____ Date _____ See Remarks						2/26/04									
23. Position Review		Initials Date		Initials Date		Initials Date		Initials Date		Initials Date					
a. Employee <i>(optional)</i>		Initials Date		Initials Date		Initials Date		Initials Date		Initials Date					
b. Supervisor		Initials Date		Initials Date		Initials Date		Initials Date		Initials Date					
c. Classifier		Initials Date		Initials Date		Initials Date		Initials Date		Initials Date					
24. Remarks <div style="display: flex; justify-content: space-between;"> <div>Allison Beard BIA</div> <div>Todd Ryan BLM</div> <div>Dawn Phillips FWS</div> <div>Cindi Steinheimer NPS</div> </div>															
25. Description of Major Duties and Responsibilities <i>(See Attached)</i>															

ASSISTANT DISPATCH CENTER MANAGER

INTRODUCTION

This position serves as an Assistant Dispatch Center Manager located in an interagency dispatch center. Assists the Center Manager in the oversight of all dispatch center operations. In the absence of the Center Manager, the incumbent becomes Acting Center Manager.

The area involved encompasses some combination of federal, state, tribal, and private lands within the dispatch center's area of influence and supports more than one unit. At least one of the units has a high program complexity. The center is responsible primarily for wildland fire preparedness and suppression support activities, but may support all-risk incidents as needed or directed.

Prior wildland firefighting experience on the fireline is a mandatory requirement.

This is a drug testing designated position.

DUTIES

Operations/Mobilization (50%)

Establishes priorities, allocates resources, and supervises the mobilization, demobilization, and reassignment of wildland fire suppression resources necessary to support current and anticipated initial attack and logistical support emergency operations within the local, geographic and national area. Ensures that contingency plans are prepared to respond to emergency situations.

Manages incident and administrative intelligence (e.g., fuels, weather, resource status, and reporting) to ensure the effectiveness and efficiency of dispatch center decisions.

Provides supervision to and coordinates the expanded dispatch organization. Plans work objectives on a daily or project basis and makes adjustments to meet priorities. Adjusts shift lengths, staffing levels and work assignments to changes in workload.

Supports interagency resource management activities. For example, coordinates aircraft flight following, law enforcement assistance, search and rescue coordination and all other administrative/all-risk activities according to policies.

Analyzes inventories and availability of all-risk resources and directs the ordering and procurement necessary to meet area-wide incident management objectives.

Coordinates and assures communications channels (telephones, e-mail, radios and frequencies) with field resources are operable and afford a safe environment for employees in the office and field.

Ensures that safe and efficient practices are followed at the center and during all movements of personnel, equipment and aircraft.

Preparedness (15%)

Assures on-going emergency response preparedness.

Develops, implements, and updates numerous documents (e.g., Dispatch Operations Guide, Expanded Dispatch Plans, Mobilization Plans, Emergency Rental Agreements, Memoranda of Understanding, and Cooperative Agreements).

Assists with the administration, integration, and oversight of the use of telecommunication equipment, computer based applications, and other related communications equipment. Recommends modifications to existing systems and tests new applications when necessary.

Develops or modifies dispatcher related training and serves as subject matter expert during training course development (e.g., initial attack dispatch, aircraft, intelligence, expanded dispatch). Evaluates training for effectiveness and delivery method. May serve as lead or unit instructor.

Compiles and disseminates incident and resource statistical information to participating agencies, cooperators, the public, and the media on an as needed and annual basis.

Leader (35%)

Provides technical direction to employees on day-to-day operations.

Plans work to be accomplished, sets and adjusts short-term priorities, and prepares schedules for completion of work. Assigns work based on priorities, selective consideration of the difficulty and requirements of assignments, and the capabilities of employees. Provides input on performance standards and work performance. Gives advice, counsel, and instruction to employees on both work and administrative matters. Identifies training needs. Finds ways to improve production or increase the quality of work.

The incumbent cooperates in carrying out affirmative action and career targeting plans at the center as established by agency policies.

FACTORS

1. Knowledge Required by the Position

Knowledge of the concepts, principles and practices of incident management and support for the full range of logistics/fire suppression techniques in order to, (1) understand the potential threat of fire to the natural resources, private property and the resource values within the geographic area; (2) assimilate this data, set priorities and allocate resources for the protection of those

resources and property; (3) prepare for and assess short or long range functional resource needs based upon fire severity.

Technical knowledge of fire suppression and dispatching methods, practices, and procedures. Prior wildland fire fighting experience on the fire line is mandatory in order to coordinate suppression, preparedness, prevention, and prescribed fire activities.

Technical knowledge of wildland fire behavior, weather, effects, and logistics information systems.

Comprehensive knowledge of 1) interagency (federal, state, and local cooperators) fire preparedness and suppression management policies, practices and procedures; 2) the Incident Command System; 3) the mobilization and demobilization of resources in a multi-jurisdictional environment; 4) tactical and administrative aircraft capabilities and limitations including the pilot and aircraft certification programs, aircraft contracting, and air operations safety; 5) fiscal procedures and diverse Federal and State land management policies and procedures to ensure the most efficient and cost effective management of resources.

Knowledge of disaster preparedness and management operations, including logistical support, incident management, mobilization, interagency coordination, and resource allocation.

Ability to apply sound personnel management skills to include coaching, training, and motivation.

Skill in utilizing computer hardware and specialized applications specific to initial attack dispatching, expanded dispatch, fire suppression, prescribed fire, aviation management and administration.

Ability to effectively communicate orally and in writing with a wide variety of Federal, State and local agencies to negotiate, reach concurrence, and maintain an effective working relationship with cooperators.

2. Supervisory Controls

Incumbent works independently under the supervision of the Dispatch Center Manager with delegated authority to act for the agency administrators in fire and emergency situations. The Dispatch Center Manager provides overall objectives, goals, and priorities.

The incumbent is responsible for implementing specific action plans, resolving problems and conflicts as they arise, and coordinating work with other staff members. Work that may involve a new direction in operating practices, a break with long standing practice, or controversy is discussed and agreed upon with the Dispatch Center Manager.

Completed work is reviewed for adequacy, technical soundness, and accomplishment of specified objectives. The nature of the work requires the incumbent to commit resources to meet emergency situations. Such commitments can only be reviewed after the fact.

3. Guidelines

Guidelines are found in interagency manuals and agency specific manuals, handbooks, directives and policy statements. Many guidelines provide only limited general directions and require the development of standard procedures to implement their intent.

The incumbent has broad latitude for independent action due to the wide range of variables under which the work is accomplished. Each incident is different, and the requirements for safe, timely, cost effective and legal operations given the number and variety of situations encountered in carrying out assignments, requires the incumbent to adapt or extend guidelines or choose from alternative procedures.

4. Complexity

The center coordinates with multiple agencies (e.g., Federal, State, Tribal, and local) the movement of tactical and logistical resources in support of emergency incidents. The incumbent directs coordination efforts for multiple large incidents and new ignitions possibly occurring simultaneously in a variety of fuel types within a geographic area.

The employee analyzes specific situations encountered and selects the most appropriate course of action.

Threats to life, property, and natural resources are commonplace. The incumbent's decision-making is complicated by the number, size and locations of incidents requiring support, time constraints, priority, risks, availability of resources, and the expenditure of public funds.

5. Scope and Effect

Assists the Center Manager in the oversight of all dispatch center operations. The center's area of influence encompasses a combination of federal, state, tribal, and private lands. The center supports more than one unit. At least one of the units has a high program complexity.

The purpose of the work is the mobilization of resources to incidents threatening life, property, and natural resources. The center provides logistical support to resources assigned to incidents.

Decisions protect human lives, property, and multiple resource values. These decisions often result in the expenditure of large sums of public funds and may have economic, social, political and environmental impacts. The actions of the incumbent affect the safe and cost-effective accomplishments of interagency aviation and fire management support programs throughout the center's area of influence.

6. Personal Contacts

Personal contacts are made with all levels of cooperating land management and emergency support agencies. Primary contacts are with fire suppression personnel, resource specialists and

other unit coordinators. Other personal contacts are with national and local news media, contractors, private landowners, political officials, and the general public.

7. Purpose of Contacts

Contacts are for the discussion of critical emergency services and fire management programs with Federal, State, and local organizations which are often complicated by mixed ownership and complex management responsibilities. This requires tact and persuasion to resolve operating problems with organizations that often have conflicting viewpoints on use of their emergency resources.

Public contacts are designed to inform the parties involved of current land management activities and the efforts being made to protect lives, property, and multiple resource values. Media contacts are designed to inform the general public of the current or predicted fire or emergency situations.

8. Physical Demands

The work involves long hours of sitting, intense concentration, and working at peak proficiency/intensity levels with irregular breaks and mealtimes. The duties of this position create a highly stressful environment during peak activity, requiring the ability to keep calm in emergency situations. Must be able to cope with the pressure of meeting timeframes and changing priorities. Mental concentration and accuracy are required.

Travel associated with field visits and other administrative travel may be required.

9. Work Environment

Work is performed primarily in an office setting. During peak activity, increased radio traffic, numerous ringing phones, and conversations result in high noise levels, which require a high level of concentration to perform duties. This creates a high stress work environment.

EVALUATION STATEMENT

Recommended Classification

Assistant Dispatch Center Manager, GS-401-09

Organizational Location:

Department of the Interior, Bureau of Indian Affairs, U.S.
Fish and Wildlife Service, National Park Service, and
Bureau of Land Management

References:

Range Technician Series, GS-455 Dec 91 TS-111
Forestry Technician Series, GS-462 Dec 91 TS-111
Grade Evaluation Guide for Aid and Technician Work in
the Biological Sciences, GS-400 Dec 91 TS-111. General
Schedule Leader Grade Evaluation Guide, HRCD 5, June
1998.

Background: This is a standard wildland fire management position description intended for use in the Department of the Interior (DOI). This position serves as an Assistant Dispatch Center Manager located in an interagency dispatch center. The incumbent assists the Dispatch Center Manager in the oversight of all dispatch center operations. In the absence of the Dispatch Center Manager, the incumbent becomes Acting Dispatch Center Manager.

The area involved encompasses some combination of federal, state, tribal, and private lands within the dispatch center's area of influence and supports more than one unit. At least one of the units has a high program complexity. The center is responsible primarily for wildland fire preparedness and suppression support activities, but may support all-risk incidents as needed or directed.

Determination of Series and Title: The Range/Forestry Technician, GS-455/462 series (TS-111, 12/91) covers positions that primarily require a practical knowledge of the methods and techniques of range/forestry and other biologically based resource management fields. Range/Forestry technicians provide practical technical support in the scientific management, protection, and development of rangeland and forest resources.

The GS-0081, Fire Protection and Prevention Series (TS-108, 9/91), states that positions that include fire control, suppression, and related duties incident to range/forestry management work should be classified to the Range/Forestry Technician Series. OPM has previously determined that firefighter positions are to be classified in the GS-455 or GS-462 series dependent upon the primary vegetation on the unit. Since the only difference in the positions is the primary vegetation, the positions are considered interchangeable with either classification being appropriate.

This is a leader position where the leader work is graded below the level of the technical work. In cases where the leader work is graded below that of the technical work, the General Schedule Leader Grade Evaluation Guide requires the use of the word "Lead" as a parenthetical title to the appropriate occupational title. This position also contains special duties and responsibilities associated with dispatch. "Dispatch" used as a parenthetical would add materially to the identification of the type of work found in this position. Two parenthetical titles could be used;

however, the parenthetical title “Dispatch” is selected as being the most meaningful. Therefore, the proper title and series are **Range Technician (Dispatch), GS-455** or **Forestry Technician (Dispatch), GS-462** dependent upon type of terrain and vegetation.

The organization title assigned to this position is **Assistant Dispatch Center Manager**.

Determination of Grade: The Grade Level Guide for Aid and Technical Work in the Biological Sciences, GS-400, (TS-111, 12/91), which is in the FES format, is used to evaluate this position.

**FACTOR EVALUATION SYSTEM
POINTS RATINGS**

Evaluation Factors	Points	Level
1. Knowledge Required by the Position	950	1-6
2. Supervisory Controls	275	2-3
3. Guidelines	275	3-3
4. Complexity	150	4-3
5. Scope and Effect	150	5-3
6. Personal Contacts	60	6-3
7. Purpose of Contacts	120	7-3
8. Physical Demands	5	8-1
9. Work Environment	5	9-1
Total Points	1990	
Grade Conversion (Range: 1855-2100)	GS-09	

This position contains leader responsibilities and meets the definition of leader under the General Schedule Leader Grade Evaluation Guide (GSLGEG). Since the leader work is not grade controlling, no evaluation of the leader work is provided.

Conclusion: The proper title, series, and grade are **Range Technician (Dispatch), GS-455** or **Forestry Technician (Dispatch), GS-462** dependent upon type of terrain and vegetation with an organizational title of **Assistant Dispatch Center Manager**.

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